



contractor

## CONTRACTOR BUILDS A BUILDING FOR INVESTOR

INVESTOR PURCHASES ICOPAL PRODUCTS FROM CONTRACTOR TOGETHER WITH INSTALLATION SERVICES



INVESTOR OBTAINS THE RIGHTS FROM PERSONAL ICOPAL QUALITY GUARANTEE FROM CONTRACTOR



### Step 1

Contractor purchases Icopal products and receives:

- invoice documenting purchase of products covered with the Personal Icopal Quality Guarantee and belonging to one of Icopal systems (if such exist) (Document A)



### Step 2

Contractor enters website [www.gwarancje.icopal.pl](http://www.gwarancje.icopal.pl) and registers at the Icopal Internet Guarantee Database within 45 days from the invoice date. After the registration, the Contractor prints the guarantee documents:

- Guarantee Card (Document B)
- Principles of granting Personal Icopal Quality Guarantee (Document C)



### Step 3

Investor purchases Icopal products together with installation services from the Contractor and receives from him the following documents:

- copy of the invoice documenting the Contractor's purchase of products covered by the Personal Icopal Quality Guarantee and belonging to one of Icopal systems (if such exist) (Document A)
- Guarantee Card (Document B)
- Principles of granting Personal Icopal Quality Guarantee (Document C)
- Original invoice issued by the Contractor (Document D) for Icopal products covered by the Personal Icopal Quality Guarantee and belonging to one of Icopal systems (if such exist) together with installation services, with products and their volumes specified



**BEFORE THE DOCUMENTS ARE HANDED OVER TO THE INVESTOR, THE CONTRACTOR IS ENTITLED TO THE PERSONAL ICOPAL QUALITY GUARANTEE. IT IS ONLY AFTER ALL THE ABOVE MENTIONED DOCUMENTS ARE HANDED OVER TO THE INVESTOR THAT THE INVESTOR OBTAINS THE GUARANTEE RIGHTS.**

## WHAT DOCUMENTS DO YOU HAVE TO RECEIVE FROM THE CONTRACTOR IN ORDER TO BENEFIT FROM THE PERSONAL ICOPAL QUALITY GUARANTEE?



- Document A - copy of the invoice documenting the Contractor's purchase of products covered by the Personal Icopal Quality Guarantee and belonging to one of Icopal systems (if such exist)



- Document B - original Guarantee Card



- Document C - Principles of granting Personal Icopal Quality Guarantee



- Document D - original invoice issued by the Contractor for Icopal products covered by the Personal Icopal Quality Guarantee and belonging to one of Icopal systems (if such exist) together with installation services, with products and their volumes specified

**ALL THESE DOCUMENTS MUST BE PRESENTED IN CASE OF A CLAIM.**

### **NOTE:**

**IF ANY OF THESE DOCUMENTS IS NOT PROVIDED, IT WILL BE IMPOSSIBLE TO BENEFIT FROM THE GUARANTEE.**